



NJ LIC#16244

Membership Terms & Disclosures

IMPORTANT NOTICE

These Membership Terms & Disclosures ("Terms") are incorporated into and form an integral part of the PEM ChargeCare+™ Membership Agreement ("Membership Agreement") entered into between Princeton Electrical Makeover, LLC ("PEM," "Princeton Electrical Makeover," "we," "our," or "us") and the Member.

By purchasing, enrolling in, renewing, or using the PEM ChargeCare+™ Membership, the Member acknowledges that they have received, read, understood, and agree to be bound by these Terms and the Membership Agreement.

PEM ChargeCare+™ is a limited residential EV charging support membership. It is **not** an insurance policy, home warranty, service contract, manufacturer warranty, extended warranty, or maintenance agreement except as expressly described herein.

Only those benefits specifically identified in the Membership Agreement are included. No other services, labor, materials, equipment, repairs, or obligations are provided unless expressly stated in writing.

If any conflict exists between these Terms and the Membership Agreement, the Membership Agreement shall control unless expressly stated otherwise.

1. MEMBERSHIP ELIGIBILITY & EFFECTIVE DATE

Membership becomes effective only after all of the following conditions have been satisfied:

- Princeton Electrical Makeover has approved the Member's enrollment.
- Full membership payment has been received and successfully processed.
- The enrolled EV charger is located within Princeton Electrical Makeover's designated service territory.
- The Member has accurately completed the enrollment application.
- Princeton Electrical Makeover has determined that the charger and installation are eligible for enrollment.
- PEM reserves the sole right to approve, deny, or condition any enrollment request.

If PEM reasonably believes the enrolled charger has: a pre-existing defect; unsafe operating condition; improper installation; code violation; incompatible equipment; electrical deficiency; or any condition that could materially affect Membership coverage,

PEM may require a pre-enrollment inspection before approving Membership.

No Membership benefits become available until PEM has issued written or electronic confirmation establishing the Membership Effective Date.

Any defect, malfunction, safety concern, installation deficiency, or other condition existing prior to the Membership Effective Date shall be considered a Pre-Existing Condition and shall not be covered unless PEM expressly agrees otherwise in writing.

2. MEMBERSHIP TERM

Princeton Electrical Makeover, LLC
3490 Route 1 Bldg 19 C
Princeton, NJ 08540
Phone: 609-647-4986



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Unless otherwise stated in writing, Membership remains active for twelve (12) consecutive months beginning on the Membership Effective Date.

Membership automatically expires at the end of the twelve-month term.

Unused Membership benefits: expire upon Membership expiration; have no cash value; cannot be redeemed for cash; do not roll over into future Membership periods; and cannot be accumulated from year to year. Membership benefits are intended solely for use during the active Membership period.

3. MEMBERSHIP RENEWAL

Membership does not automatically renew unless PEM expressly offers an automatic renewal program and the Member affirmatively enrolls. If continued coverage is desired, the Member is solely responsible for renewing Membership before expiration.

As a courtesy only, PEM may send renewal reminders by: email; SMS text message; telephone; postal mail; or other communication methods.

Failure to receive any reminder shall not: extend Membership; create additional Membership benefits; delay expiration; create liability for PEM; or obligate PEM to continue providing Membership services.

4. CANCELLATION

Member Cancellation

The Member may cancel Membership at any time by providing written notice to PEM. Cancellation becomes effective when PEM receives and processes the request.

Unless otherwise required by applicable law or expressly stated in the Membership Agreement: Membership fees are non-refundable; no prorated refund will be issued; unused benefits immediately expire; and the Membership terminates as of the cancellation date.

Cancellation by PEM

PEM reserves the right to suspend or terminate Membership immediately upon written notice if: Membership fees are reversed or disputed; fraudulent information was provided during enrollment; the Member intentionally misuses Membership benefits; the Member fails to comply with these Terms; unsafe conditions prevent service; abusive or threatening conduct occurs toward PEM personnel; unauthorized modifications are made to the enrolled charger; or continued Membership presents an unreasonable safety or business risk. Termination under this section shall not entitle the Member to any refund unless otherwise required by applicable law.

5. REFUND POLICY

Membership fees are paid in exchange for: access to Membership benefits; priority scheduling; administrative support; reservation of service capacity; warranty assistance; inspection availability; and other Membership privileges throughout the Membership term.

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Because these benefits become available immediately after Membership activation, Membership fees are generally non-refundable except where required by law.

6. TRANSFERABILITY

ChargeCare+™ applies only to: one enrolled Member; one specifically enrolled residential EV charger; and one approved residential service address.

Membership may not be transferred to another person, charger, or property without PEM's prior written approval.

PEM may, in its sole discretion, approve transfers involving: a replacement charger installed by PEM at the same residence; sale of the enrolled residence; corporate restructuring; or other special circumstances approved in writing.

PEM may require: inspection; updated enrollment documents; verification of ownership; administrative fees; and execution of transfer documentation.

No transfer is effective until confirmed in writing by Princeton Electrical Makeover.

7. MEMBERSHIP COVERAGE

PEM ChargeCare+™ is a limited support membership designed to provide ongoing assistance for one eligible residential electric vehicle ("EV") charging system.

Unless otherwise expressly stated in the Membership Agreement, Membership applies only to: One (1) enrolled Member; One (1) specifically enrolled EV charger; One (1) approved residential service address.

Membership benefits may not be divided among multiple chargers, residences, customers, or family members.

Coverage applies only to the charger specifically identified during enrollment and approved by Princeton Electrical Makeover.

Membership does not extend to: additional EV chargers; detached structures with separate electrical systems; commercial charging equipment; public charging stations; fleet charging equipment; common-area condominium charging systems; apartment or landlord-owned charging equipment; or any equipment not specifically accepted into the Membership.

Nothing in this Membership increases Princeton Electrical Makeover's liability beyond the limitations contained in the Membership Agreement.

8. SERVICE AREA

Membership benefits are available only for properties located within Princeton Electrical Makeover's normal service territory. PEM reserves the right to modify its service territory at any time.

If the Member relocates outside PEM's service area, Membership benefits may no longer be available.

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If the property becomes located outside PEM's normal service territory due to changes in business operations, PEM may: complete any already scheduled Membership services; offer a transfer if available; decline future service requests; or terminate Membership and provide any refund required by applicable law.

Travel outside the normal service area may be available only upon PEM's written approval and may require additional travel charges.

9. PRIORITY SCHEDULING

Priority Scheduling is one of the principal benefits of PEM ChargeCare+™.

PEM will use commercially reasonable efforts to schedule Membership service requests before comparable non-member service requests whenever practical under normal business operations.

Priority Scheduling does **not** guarantee: same-day service; next-day service; emergency response; after-hours service; evening service; weekend appointments; holiday service; service within any specific number of hours or days; immediate technician availability; a particular appointment date; a particular appointment time; or priority over customers already scheduled or emergency situations.

Scheduling remains subject to numerous operational factors, including but not limited to: technician availability; weather conditions; traffic conditions; customer accessibility; safe working conditions; parts availability; manufacturer delays; utility coordination; permit availability; inspection scheduling; and other business or operational considerations. PEM will make reasonable efforts to provide prompt service but does not guarantee response times.

10. NOT AN EMERGENCY SERVICE

PEM ChargeCare+™ is **not** an emergency electrical service program.

Membership does not provide: 24-hour emergency response; on-demand dispatching; immediate technician availability; fire or life safety response; utility restoration services; emergency electrical repairs; or emergency power restoration.

If a Member experiences smoke, fire, arcing, burning odors, flooding, electrical shock, damaged electrical equipment, or any condition presenting an immediate safety hazard, the Member should immediately discontinue use of the equipment, contact emergency services when appropriate, and notify the serving electric utility if required.

Nothing in this Membership shall be interpreted as creating any duty for Princeton Electrical Makeover to provide emergency response services.

11. FORCE MAJEURE AND SERVICE DELAYS

PEM will make commercially reasonable efforts to perform Membership services in a timely manner. However, PEM shall not be responsible for delays or inability to perform services resulting from circumstances beyond its reasonable control. Such circumstances include, without limitation: hurricanes; tornadoes; floods; severe storms; lightning; earthquakes; wildfires; utility outages; utility company scheduling; manufacturer warranty processing delays; manufacturer backorders; replacement equipment shortages; supply chain disruptions; shipping delays; transportation interruptions; labor shortages; technician illness; pandemics; epidemics; governmental orders; permit delays; inspection delays; material shortages; road closures; unsafe travel conditions; unsafe site conditions; acts of terrorism; civil unrest; strikes; lockouts; or any event beyond PEM's reasonable control.



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PEM shall not be liable for any loss, inconvenience, delay, lost charging capability, incidental damages, or consequential damages resulting from such events. Membership services will resume as soon as reasonably practicable after the delaying condition has been resolved.

12. MEMBER RESPONSIBILITIES

The Member agrees to: provide safe and unobstructed access to the charger and electrical equipment; maintain the property in a safe condition; promptly report charger issues; provide accurate information regarding the reported problem; comply with all manufacturer operating instructions; protect any PEM-owned equipment left at the property; maintain internet connectivity where required by the charger manufacturer; notify PEM before replacing, relocating, modifying, or removing the enrolled charger; notify PEM of ownership changes; cooperate during scheduled service appointments; and ensure that an adult authorized to make decisions is available during service appointments when required. Failure to satisfy these responsibilities may delay service or result in denial of Membership benefits.

13. PRE-EXISTING CONDITIONS

ChargeCare+™ is intended to provide ongoing support for properly operating and eligible EV charging systems. It is not intended to repair, replace, or assume responsibility for defects existing before Membership became effective. Unless specifically accepted by PEM in writing following any required pre-enrollment inspection, Membership does not cover any pre-existing condition. Examples include, but are not limited to: charger malfunctions; damaged chargers; defective circuit breakers; damaged wiring; undersized conductors; deteriorated conduit; overloaded electrical panels; obsolete electrical equipment; insufficient electrical capacity; improper grounding or bonding; incorrect overcurrent protection; code violations; improper installations; manufacturer defects; cosmetic damage; corrosion; water intrusion; rodent damage; lightning damage; flood damage; fire damage; power surge damage; accidental damage; vandalism; damage caused by third parties; or any other condition reasonably determined by PEM to have existed before Membership became effective. If PEM determines that a requested service relates to a pre-existing condition, the requested work is not covered by this Membership. Upon Member approval, PEM may provide a separate written estimate to perform necessary repairs, upgrades, code corrections, or replacements outside the Membership. No inspection, enrollment approval, or prior service visit shall be interpreted as PEM's acceptance of any existing condition unless PEM expressly confirms such acceptance in writing. The Member represents that, to the best of their knowledge, the enrolled charger is operating normally at the time of enrollment and agrees to disclose all known defects, recurring problems, warning indicators, prior repairs, or operational concerns. Failure to disclose known defects may result in denial of benefits, suspension of Membership, or termination of Membership.

14. STANDARD LABOR

For purposes of PEM ChargeCare+™, "**Standard Labor**" means the reasonable labor ordinarily required by Princeton Electrical Makeover to perform a Membership benefit during normal business hours using standard installation methods and existing compatible electrical infrastructure.

Unless expressly stated otherwise in the Membership Agreement, Standard Labor includes only the labor reasonably necessary to: Perform one (1) complimentary Membership diagnostic visit; Remove one compatible existing EV charger; Install one compatible replacement EV charger in the same location using the existing dedicated branch circuit; Utilize existing wiring, conduit, disconnects, and overcurrent protection, provided they remain suitable for continued use; Mount the replacement charger using the existing mounting location or compatible mounting hardware; Reconnect existing compatible electrical conductors; Verify proper charger operation following installation; Configure basic charger settings when required; Perform normal cleanup of the immediate work area.



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Standard Labor does not include any work outside the scope described above. Without limitation, Standard Labor excludes: Electrical troubleshooting beyond the one complimentary diagnostic visit included in the Membership; Repair or replacement of electrical panels; Replacement of circuit breakers; Replacement or repair of wiring, conduit, disconnects, grounding systems, bonding systems, raceways, junction boxes, or electrical equipment; Service upgrades; Load calculations; Electrical engineering; Utility coordination; Permit applications; Permit fees; Inspection fees; Utility company charges; Engineering costs; Code corrections; Code upgrades; Materials of any kind unless expressly identified as a Membership benefit; Additional mounting hardware; New conductors; New conduit; New breakers; New disconnects; New electrical equipment; Relocation of the charger; Installation of new circuits; Concrete work; Excavation; Trenching; Drywall repair; Painting; Carpentry; Stucco repair; Landscaping restoration; Finish work; Multiple technicians; Lifts; Scaffolding; Extraordinary access; Customer-requested changes; Repeat trips caused by unavailable equipment; Repeat trips caused by inaccessible equipment; Repeat trips outside Princeton Electrical Makeover's control; or Work outside Princeton Electrical Makeover's original installation scope.

If PEM determines that additional labor, repairs, materials, permits, upgrades, code compliance work, or other services are required, PEM will provide the Member with a separate written estimate before performing such work. No additional work shall be performed without the Member's approval unless immediate action is reasonably necessary to protect persons or property or is otherwise permitted by law.

15. ANNUAL USAGE LIMITS

Unless otherwise expressly stated in the Membership Agreement, Membership benefits are limited during each twelve (12) month Membership term to:

- One (1) complimentary diagnostic visit;
- One (1) qualifying replacement charger installation utilizing Standard Labor;
- One (1) annual EV Charging System and Electrical Safety Inspection; and
- Such additional benefits as expressly identified in the Membership Agreement.

Unused benefits: expire upon Membership expiration; have no cash value; may not be redeemed for cash; may not be transferred to another Membership year; and may not be accumulated.

Membership benefits are intended for normal residential use and may not be used for commercial, fleet, rental, or repeated service purposes. PEM reserves the right to investigate excessive or abusive Membership usage.

Annual Inspection Disclaimer

The annual EV Charging System & Electrical Safety Inspection is a limited, non-invasive visual inspection intended solely to identify readily observable conditions existing at the time of the inspection. It is not a comprehensive electrical inspection, code compliance inspection, engineering evaluation, municipal inspection, home inspection, or certification that the Member's electrical system, EV charging equipment, smoke alarms, carbon monoxide alarms, or other life safety devices are safe, code-compliant, free from defects, or will continue to operate properly. The inspection does not create any continuing duty on the part of Princeton Electrical Makeover to monitor, re-inspect, certify, or guarantee the future safety, operation, or code compliance of the Member's electrical system, EV charging equipment, smoke alarms, carbon monoxide alarms, or other life safety devices.



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16. TEMPORARY LOANER CHARGER

As a Membership benefit, PEM may, in its sole discretion, provide a temporary compatible EV charger while the Member's enrolled charger is awaiting manufacturer warranty replacement or under other circumstances approved by PEM. Provision of a loaner charger is: subject to availability; subject to compatibility; subject to technician availability; subject to safe installation conditions; and entirely at Princeton Electrical Makeover's discretion. PEM does not guarantee that a loaner charger will be available in every circumstance. All loaner chargers remain the exclusive property of Princeton Electrical Makeover. The Member receives only a temporary, revocable license to use the loaner charger.

Unless otherwise approved in writing, loaner chargers will be configured to operate at a maximum charging current of sixteen (16) amperes. The Member acknowledges that charging speeds may be substantially slower than the original charger and accepts such reduced charging capability as satisfying the intended purpose of this Membership benefit.

Unless otherwise approved in writing, the loaner charger shall be returned no later than the fifteenth (15th) calendar day after installation, or immediately upon installation of the replacement charger, whichever occurs first.

The Member agrees to: use the loaner only as intended; comply with manufacturer instructions; protect the charger from theft, misuse, abuse, neglect, or damage; not modify, relocate, disassemble, repair, lend, lease, sell, or transfer the loaner charger; immediately notify PEM if the charger becomes damaged or stolen; and provide reasonable access for retrieval.

If the charger is not timely returned, PEM may: charge a reasonable daily rental fee; recover the replacement value of the charger; recover collection costs where permitted by law; and pursue any additional legal remedies.

The Member is responsible for damage beyond ordinary wear and tear. PEM reserves the right to inspect, replace, remove, disable, or recall any loaner charger whenever necessary for safety, maintenance, or operational reasons.

17. RELATIONSHIP TO MANUFACTURER WARRANTY

PEM ChargeCare+™ is not :a manufacturer warranty; an extended warranty; an insurance policy; a home warranty; a maintenance contract; or a guarantee against equipment failure.

Manufacturer warranty determinations are made solely by the equipment manufacturer.

The Member is solely responsible for initiating, submitting, managing, monitoring, following up on, and obtaining approval of any manufacturer warranty claim, including all communications with the manufacturer, completion of required documentation, provision of supporting information, shipping or returning equipment, and satisfying all manufacturer warranty requirements. Princeton Electrical Makeover is not responsible for contacting the manufacturer on the Member's behalf, filing or administering warranty claims, obtaining warranty approval, expediting manufacturer decisions, or guaranteeing that a warranty claim will be approved or that replacement equipment will be provided. Any assistance provided by PEM is a courtesy only and does not create any obligation or liability with respect to the manufacturer's warranty process or decisions.

Where included as a Membership benefit, PEM may assist Members by: documenting reported failures; providing diagnostic information; assisting with manufacturer claim documentation; performing Standard Labor installation of qualifying warranty replacement chargers.

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PEM makes no representation that any manufacturer will approve a warranty claim. Manufacturer decisions remain solely the responsibility of the equipment manufacturer.

18. NON-COVERED SERVICES

Unless expressly identified as a Membership benefit, ChargeCare+™ does not include: Electrical repairs; Electrical troubleshooting beyond the included diagnostic visit; Electrical panel replacement; Electrical service upgrades; Replacement breakers; Wiring replacement; Grounding or bonding corrections; Utility coordination; Permit fees; Engineering; Electrical design; Load calculations; EV charger purchases; Replacement parts; Materials; Accessories; Cosmetic repairs; Drywall repair; Painting; Flooring; Concrete restoration; Landscaping restoration; Code corrections; Code upgrades; Equipment not installed or accepted by PEM; Work outside PEM's service territory; Damage caused by misuse, abuse, accidents, flooding, lightning, rodents, corrosion, vandalism, power surges, or acts of God; or Any service not expressly included in the Membership Agreement.

If non-covered work is requested or required, PEM will provide a separate written estimate. No non-covered work will be performed without Member authorization except where necessary to protect life or property.

19. RESERVATION OF RIGHTS

Princeton Electrical Makeover reserves the right to: modify Membership pricing; revise Membership benefits; discontinue Membership offerings; change enrollment requirements; establish eligibility criteria; modify administrative procedures; and introduce new Membership plans.

Such changes shall apply prospectively to new enrollments or renewals and shall not reduce benefits already purchased during an active Membership term unless required by law or mutually agreed in writing.

20. NO WAIVER

From time to time, PEM may voluntarily provide courtesy, accommodation, reminder, goodwill adjustment, exception, or additional service that is not required under the Membership Agreement.

Any such action is provided solely as a customer service accommodation and shall not: amend the Membership Agreement; modify these Terms; expand Membership benefits; establish a course of dealing; create a continuing obligation; waive any exclusion; waive any limitation of liability; waive PEM's right to enforce these Terms in the future; or require PEM to provide similar accommodations to any Member.

No waiver shall be effective unless made in writing and signed by an authorized representative of Princeton Electrical Makeover.

21. ENTIRE AGREEMENT

The Membership Agreement, these Membership Terms & Disclosures, any written enrollment confirmation, and any documents expressly incorporated by reference constitute the entire agreement between the Member and Princeton Electrical Makeover, LLC regarding the PEM ChargeCare+™ Membership.

These documents supersede all prior or contemporaneous oral statements, discussions, negotiations, advertisements, marketing materials, brochures, proposals, emails, representations, or understandings relating to the Membership.



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The Member acknowledges that they have not relied upon any representation, promise, statement, estimate, advertisement, or warranty not expressly contained within the Membership Agreement or these Terms. No employee, technician, customer service representative, salesperson, or other representative of Princeton Electrical Makeover has authority to modify these Terms unless such modification is made in writing and signed by an authorized officer of Princeton Electrical Makeover.

22. ELECTRONIC SIGNATURES

To the fullest extent permitted by applicable law, the Member agrees that electronic signatures, electronic acceptance, digital acknowledgments, electronic checkboxes, online enrollment, email confirmations, text message confirmations, and similar electronic methods shall have the same legal force and effect as an original handwritten signature.

The Member expressly agrees that: clicking an acceptance button; checking an acknowledgment box; electronically signing a Membership Agreement; completing online enrollment; paying Membership fees electronically; or otherwise electronically indicating acceptance constitutes the Member's legally binding agreement to the Membership Agreement and these Terms. The Member waives any objection solely because an agreement or signature is in electronic form.

23. ELECTRONIC COMMUNICATIONS

The Member consents to receive communications from Princeton Electrical Makeover electronically, including by: email; SMS text message; telephone; customer portal; electronic invoice; electronic service ticket; or other commercially reasonable electronic communication methods.

Electronic communications may include: Membership confirmations; renewal reminders; appointment confirmations; inspection scheduling; invoices; service updates; warranty assistance; Membership notices; policy updates; administrative communications; and other Membership-related information.

The Member is responsible for maintaining accurate contact information and promptly notifying PEM of any changes.

PEM shall not be responsible for delayed or undelivered communications resulting from inaccurate contact information, spam filtering, full mailboxes, disconnected telephone numbers, or other circumstances outside PEM's reasonable control.

24. LIMITATION OF LIABILITY

To the fullest extent permitted by applicable law, Princeton Electrical Makeover's total liability arising out of or relating to the Membership shall not exceed the total Membership fees actually paid by the Member during the applicable Membership term.

Princeton Electrical Makeover shall not be liable for any: indirect damages; incidental damages; consequential damages; punitive damages; exemplary damages; special damages; loss of use; loss of charging capability; inconvenience; lost profits; lost business opportunities; loss of income; increased utility costs; vehicle-related losses; towing expenses; rental vehicle expenses; or any other damages arising from delays, equipment failures, manufacturer warranty decisions, utility interruptions, or events beyond Princeton Electrical Makeover's reasonable control. Nothing in this section shall be interpreted to limit liability where such limitation is prohibited under applicable law.

25. INDEMNIFICATION



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The Member agrees to indemnify, defend, and hold harmless Princeton Electrical Makeover, LLC, its owners, officers, managers, employees, agents, subcontractors, successors, and assigns from and against any claims, damages, liabilities, losses, costs, expenses, or reasonable attorneys' fees arising out of or relating to: the Member's misuse of the enrolled charger; unauthorized modifications to the charger or electrical system; damage caused by third parties; violations of applicable laws or regulations by the Member; inaccurate information provided during enrollment; or the Member's breach of the Membership Agreement or these Terms. This obligation shall survive termination or expiration of the Membership.

26. ASSIGNMENT

The Member may not assign, transfer, pledge, or otherwise convey any Membership rights without Princeton Electrical Makeover's prior written consent. Princeton Electrical Makeover may assign or transfer its rights and obligations under the Membership Agreement to a successor entity, purchaser, affiliate, or assignee without the Member's consent, provided such assignment does not materially reduce the Membership benefits during the active Membership term.

27. SEVERABILITY

If any provision of the Membership Agreement or these Terms is determined by a court of competent jurisdiction to be invalid, illegal, or unenforceable, that provision shall be enforced to the maximum extent permitted by law, and the remaining provisions shall remain in full force and effect. The parties intend that any unenforceable provision be modified only to the extent necessary to render it enforceable while preserving its original intent.

28. NO THIRD-PARTY BENEFICIARIES

The Membership Agreement is entered into solely for the benefit of Princeton Electrical Makeover and the enrolled Member. Nothing contained in the Membership Agreement or these Terms shall create or confer any rights, remedies, or causes of action upon any third party, including but not limited to: family members; tenants; landlords; homeowners associations; vehicle manufacturers; charger manufacturers; utility companies; insurance companies; or future property owners, unless Princeton Electrical Makeover expressly agrees otherwise in writing.

29. GOVERNING LAW

The Membership Agreement and these Terms shall be governed by and construed in accordance with the laws of the State of New Jersey, without regard to its conflict of laws principles.

30. VENUE

Any legal action, lawsuit, or proceeding arising out of or relating to the Membership Agreement or these Terms shall be brought exclusively in the state or federal courts having jurisdiction over Mercer County, New Jersey. The Member consents to the personal jurisdiction of such courts and waives any objection based upon venue or forum non conveniens to the fullest extent permitted by law.

31. HEADINGS Section titles and headings are included solely for convenience and reference. They shall not affect the interpretation or construction of the Membership Agreement or these Terms.

32. SURVIVAL

Any provisions that by their nature should survive termination or expiration of the Membership—including, without limitation, payment obligations, limitations of liability, indemnification, governing law, venue, dispute resolution,

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confidentiality, ownership of loaner equipment, and any other provisions intended to survive—shall remain in full force and effect after the Membership ends.

33. CONTACT INFORMATION

Questions regarding the PEM ChargeCare+™ Membership may be directed to:

Princeton Electrical Makeover, LLC

☎ (609) 7879577

✉ office@electricalmakeover.com

🌐 www.electricalmakeover.com

MEMBER ACKNOWLEDGMENT

By enrolling in PEM ChargeCare+™, the Member acknowledges and agrees that they:

- Have received the Membership Agreement and these Membership Terms & Disclosures;
- Have had the opportunity to read and ask questions regarding both documents;
- Understand the Membership benefits, limitations, exclusions, and responsibilities;
- Understand that ChargeCare+™ is a support membership program and is not an insurance policy, home warranty, manufacturer warranty, or guarantee against equipment failure;
- Agree to comply with all terms and conditions of the Membership; and
- Consent to receive communications relating to the Membership electronically unless otherwise prohibited by law.